

GOVERNMENT OF ANDHRA PRADESH

ABSTRACT

Establishment - Finance Department - Nomination of Smt.S. Santhi Kumari, Joint Secy. to Govt. Finance Department as Nodal Officer for Public Grievance Redressal System (PGRS)–Orders–Issued.

FINANCE (OP-I) DEPARTMENT

G.O.Rt.No.321

Dated: 06.02.2025.

Read the following:-

1. Lr.No.9582916/2024/OP-INC-01 dt: 01.11.2024.

ORDER:

In the reference 1st cited above, the Chief Secretary to Govt. has stated that in alignment with the Andhra Pradesh Government's commitment to an efficient and citizen-centric Public Grievance Redressal System (PGRS), they were initiating a dedicated effort to ensure timely and empathetic resolution of public grievances across all departments. As part of this endeavour, it is requested to appoint a dedicated Nodal Officer responsible for managing and overseeing grievance redressal activities.

2. Government after careful examination of the matter, hereby nominate the following official as Nodal Officer for Public Grievance Redressal System (PGRS), who will be responsible for ensuring that all complaints are registered, monitored, and resolved efficiently on behalf of Finance Department, Government of Andhra Pradesh:

Sl. No.	Name and Designation of the Officer	Mobile No.	Email id
1.	Smt. S.Santhi Kumari, Joint Secretary to Government. Finance department.	90102 03504	santhikumari.s@gov.in

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

PEEYUSH KUMAR

PRINCIPAL SECRETARY TO GOVERNMENT

To

Smt. S.Santhi Kumari, Joint Secy. to Govt. Finance Department, A.P.Secretariat

Copy to:

The Office of the Chief Secretary, GoAP, A.P. Secretariat,

The P.S. to PFS./Secy(Exp&HR)/Secy.(B&IF)Secy.(RM)/J.S(C)/D.S(C)/Spl.Secy.

SF/SC's (2686324)

//FORWARDED::BY ORDER//

SECTION OFFICER